



Welcome!

*Get ready to boost
your company's productivity!*

MESSAGE TAKING

Our message taking services is just the thing for today's busy business owner. We make it easy to get targeted information from your client and relay the information to the appropriate party via any method you find most convenient. After taking the call from your client, we can send the message to you via email, text message, to a pager, fax machine, or posted on an online page to be viewed at your convenience.

This option is perfect for the mobile executive that can't be available to take calls all the time, or for a large office. Some of our current clients that use this service include

Real Estate Offices
Distribution Centers
Financial Investment Offices
Insurance Companies
Short Sale Home Buyers

Land Developers
Computer Services
Manufacturers
Internet Service Providers
Web Hosting Services

PHONE ORDER PROCESSING

Some people just prefer to place an order over the phone instead of on the internet. Our order processing services is the perfect solution to fit this need. Just send your order calls to us and we will take orders by interfacing with your website or we can program an order form for you. Either way, our phone ordering service leaves you free to run your business instead of trying to handle the orders yourself. Plus we take calls 24 hours a day! No more missed phone orders when your office is closed on nights and weekends.

Pet Supplies
Toy Manufacturers
Marine Products
Candles
Ghost Hunting Equipment

Dietary Supplements
Hair Products
Environmental Products
Gymnastics Equipment
Ministry Fund Raising

APPOINTMENT SETTING

We can handle your appointment scheduling for you, so you can run the important parts of your business. Using our proprietary software, or using an online calendaring service we can set up appointments based on the schedule and increments of time you have available. We can let your client know what services you have available and give them a basic price quote based on the information that you provide us with.

If it would help, we can also email or text you each morning with a list of the day's appointments so you can be prepared for the day before you hit the road or get going.

Carpet Cleaners
Dental Appointments
Seminar Reservations

Raingutter Cleaning
Computer Repair
Tech Support Appointments

CUSTOMER SERVICE

We pride ourselves on our customer service for all of our accounts. Police and friendly operators will help your clients feel at ease and comfortable. Some clients need a little more than just message taking, dispatching, or phone ordering capabilities. They need customers needs to be taken care of directly. That's where our customer service representatives can help. Give us the training and tools we need to help your customers for you and we'll get them taken care of. We can track shipments that have been placed, give technical support, or provide product return information. There is no limit to the ways we can help your customers.

Some of the customer support services we are currently providing clients include:

Internet Filtering Support
Processing Order Refunds
Catalog Ordering
Shuttle/Limo Booking

Product Order Tracking
Cancelling Accounts
Seminar Reservations
Hotel Check-ins

EMERGENCY DISPATCHING

Medical and other emergencies needs to be handled with care and efficiency. We excel in both areas. We will dispatch emergencies as directed by your on call schedule. We won't give up trying to contact someone until they are reached. You will have peace of mind knowing that emergencies that occur after hours are taken care of quickly and by the right person.

Types of emergencies currently provide dispatching services for:

Medical Emergencies
Substance Abuse Problems
House Flooding
Elevator Alarms
Mental Health Crisis

Railroad Accidents
Disease Outbreaks
Equipment Failure
Vehicle Lockouts
VOIP Phone Emergencies

CALL DISPATCHING

You need to get information to the right person at the right time based on the circumstances. We can help. Sleep soundly at night knowing that your clients will be taken care of. Don't worry again about passing around the "on call" cell phone wondering what will happen to your client if the cell phone dies, or the on call technician doesn't wake up to get the call. If the 1st technician doesn't answer any of their phones or text messages, we will continue trying down the on call list until we reach someone. If that doesn't work, we'll start from the top until we get someone. Happy clients we provide this service for include:

Property Management Offices
Computer Hardware Technicians
Equipment Rentals
City Offices

Mortuaries
Software Manufacturers
Data Protection Services
Equipment Maintenance

B I L L I N G

Our services are bundled very similar to cell-phone packages. You choose a package of minutes that you expect to use and then pay that low rate for the billing cycle. On your next bill, you will be given the chance to re-select a different plan based on your need that month!

We charge second-by-second so you will never have to worry about paying a full minute's charge for cell-phone-in-the-pocket calls, hangups, or telemarketers. As soon as we discover it is one of those calls, we will terminate immediately saving you money! Billing cycles every four weeks.

S E T U P

Once you have decided that AnswerCalls.com is the answer you need, the setup takes three simple steps.

1. Fill out an order form, either online or fax one in.
 2. Purchase your first package. You can pay by check or online.
 3. Within days we'll have your account ready, just turn over your phones and relax!
- ✓ Account setup is **FREE** for accounts requiring less than 2 hours setup time!
(most setups take only an hour, after 2 hours the fee is \$40/hour)
 - ✓ Text messages, emails, and online appointment setups are **INCLUDED!**
(online appointment setting is included using google calenders, we can setup a custom one for you, just pay the programming fee.. then use for FREE for the account's lifetime!)
 - ✓ **No commitment** required.. sign with us for a month or 10 years

P R I C I N G

INCLUDED MINUTES	COST	OVERAGE FEE
100	\$95	\$.95/min
200	\$180	\$.90/min
500	\$425	\$.85/min
1000	\$800	\$.80/min
1500	\$1,125	\$.75/min
2000	\$1,400	\$.70/min

If you need us to provide you with a toll-free number, just add \$.10/min to the package price.
(so the \$425 package would be $\$425/500 = \$.85 + \$.10 = \$.95/\text{min}$ or \$475/cycle)

o r d e r f o r m s

You can find order forms available for download or submission online at:

<http://answercalls.com/orderForms.php>

Talk to you soon!

